

BOSS Support Central

On-Premise Service Management



The Most Cost Effective IT Service Management Solution in the Industry

BOSS Support Central Benefits

Easy To Use

Total control of managing end to end services through an easy to use interface

Cost Effective

Pay only for what you need. Reduce costs of installing & maintaining infrastructure

Scalable

Highly scalable combined with unique unlimited licensing plans

Highly Secure

Highly secure. The system is on premise and located behind your firewall

BOSS Support Central

A Complete Service Management Tool Kit

Service Desk

Provides the power to efficiently manage all end user related service request and issues

Asset Management

Provides comprehensive information of all computer devices, software installations and other network devices

Mobile Apps

Quickly locate assets, view details & update information from a phone

Automated Discovery

Always up to date software installation & hardware information

Analytics & Reporting

Customizable reports proving the required asset information needed for reporting, budgeting & IT projects

Software License Management

Associate software licenses with inventory details to compliance and software optimization



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BOSS Solutions at a Glance

Company:

- Over 20 years' experience in service management
- Developed a range of innovative software solutions
- Products address both on premise and cloud based solutions
- Agile and adaptable to market needs
- Focused on meeting industry standards
- Large referenceable customer base
- Customer is King - Excellent customer support

Product Lines:

BOSS Support Central

Service Management On-Premise Solution within Your Firewall. The most cost effective solution in the industry

BOSSDesk

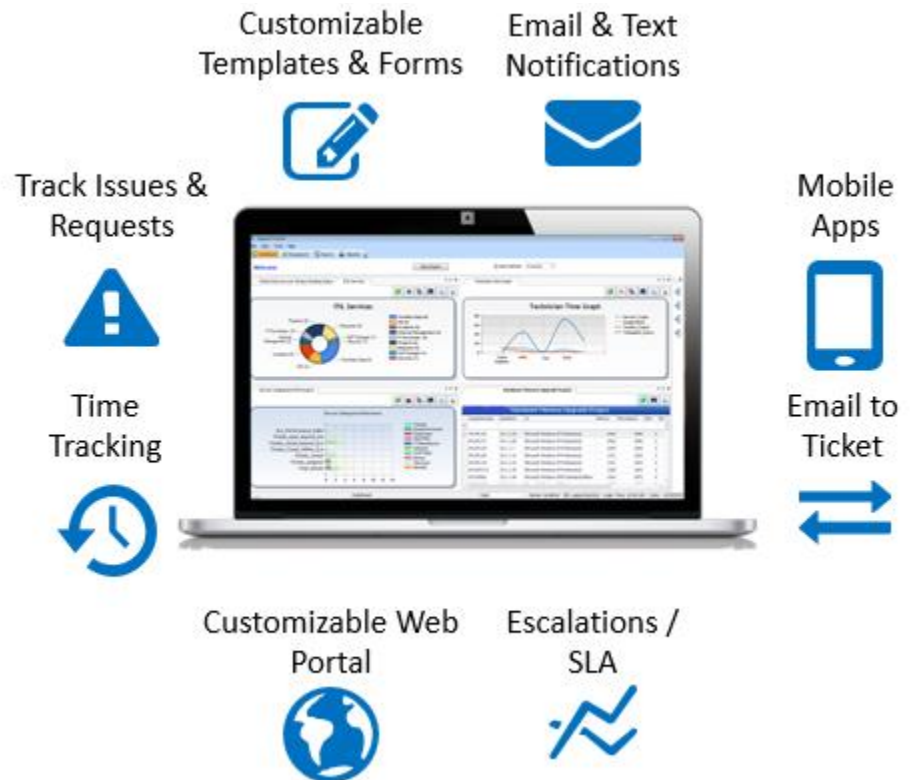
Service Management on the Cloud that addresses multiple ITIL areas creating a systematic workflow that is easy to adopt.

BOSS811

One Call Ticket Management Solution on the Cloud addressing the needs of the damage prevention industry

BOSS Support Central

All Your Helpdesk Requirements in One Place



BOSS Support Central Asset Management Features

- Asset Inventory
- Automatic network discovery
- Asset life cycle Management
- Remote user asset inventory
- Asset inventory tracking SNMP discovery
- Inventory QR & Bar code generator
- Customizable asset types and fields
- Software license management
- Warranty management
- Purchase information management
- Location mapping integration
- Customizable reports
- Integrated web portal
- Asset management mobile client
- Multilevel administrator privileges

For more information visit:

www.boss-solutions.com