



BOSS811 Mobile Apps

The Mobile Application is available for IOS (iPhone and iPad) and Android based Smartphones and Tablets. Locators can both access and update tickets, upload attachments and perform bulk actions from mobile devices. Save time and costs by providing your locators with the tools to effectively respond to excavator requests and identify the location of underground facilities. Once any picture has been captured and uploaded to the ticket the image can be annotated using the sketching tools that are included as part of BOSS811.

BOSS811 Mobile Application Benefits

Tracking Tickets Remotely Improves Responsiveness and Efficiency

Tickets can be viewed, updated, reassigned and closed from a Mobile Device thereby improving efficiency, user satisfaction and overall productivity.

Tracking of All Locators in the Field

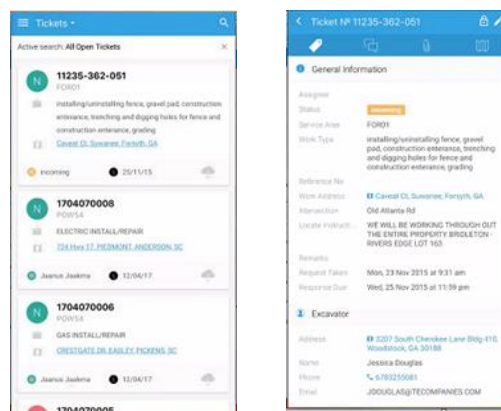
The ability to track the physical location of locators in the field in real time can improve efficiency and optimize locator performance

Sketching Capability Will Enhance Information Flow

This capability to annotate uploaded pictures and add remarks to attachments will enhance information flow and reduce errors

MOBILE CLIENTS FOR IOS & ANDROID

Access and manage tickets from smart mobile devices. Your locators can now use their smartphone to manage and update tickets on the go. BOSS811 provides an intuitive mobile interface by providing tools to effectively respond to excavator requests and identify the location of underground facilities. This capability improves efficiency, user satisfaction and overall productivity. The offline capability provides the ability to work on tickets from areas where there is no connectivity.



UPDATING & TRACKING TICKETS

With the Mobile Application, locators can display the ticket detail, are provided with map views of the dig site, get driving instructions to the work site specified in the ticket, call the excavator from the contact information provided in the ticket, add notes to the ticket and upload pictures and videos from the work site with location coordinates.

BOSS811 Features

SYSTEM & ROUTING



A Secure Cloud-based solution with a powerful routing engine to speed up ticket handling and review.

TICKET MANAGEMENT



Provides effective control & management of requests coming in from the 811 One Call Centers

FACILITY MAPPING



Integrates with GIS Mapping software to display facility maps that pinpoint underground assets

DASHBOARDS & REPORTS



Comprehensive metrics and reports that provide the necessary information to track performance

MOBILE APPS & SKETCHING



Enables locators to access and update tickets, upload attachments from mobile devices.

SECURITY & NOTIFICATIONS



A notification engine and role based security is provided together with a user friendly configuration interface.

UPLOADING ATTACHMENTS & LOCATION DETAILS

Locators can upload pictures or videos of the excavation site with location coordinates and offline capability allows tickets to be worked on in areas with no connectivity With BOSS811 GIS mapping the various utility overlays can be displayed on the maps. This capability provides a visual indication of how utility infrastructure might be impacted by any new excavation request. Such information can be displayed in the ticket map view and in the map view of the mobile app.



SKETCHING TOOLS

Once any picture has been captured and uploaded to the ticket the image can be annotated using the sketching tools that are included as part of BOSS811. Many different types of annotations are included and a text editor is also included. This capability provides the locators the ability to provide remarks and comment directly on the picture to identify any issues that are present at the excavation site.

LOCATOR TRACKING

BOSS811 also provides location tracking of all locators in the field. The locator positions are displayed in map view and clicking on the pin will display locator identity and time when captured.

