

# BOSS Support Central

## On-Premise Service Management



## The Most Cost Effective IT Service Management Solution in the Industry

### BOSS Support Central Benefits

**Easy To Use**

Total control of managing end to end services through an easy to use interface

**Cost Effective**

The most cost effective IT Service Management solution in the industry

**Scalable**

Highly scalable combined with unique unlimited licensing plans

**Highly Secure**

Highly secure. The system is on premise and located behind your firewall

### BOSS Support Central

#### A Complete Service Management Tool Kit

#### Service Desk

Provides the power to efficiently manage all end user related service request and issues

#### Asset Management

Provides comprehensive information of all computer devices, software installations and other network devices

#### Mobile Apps

Quickly locate assets, view details & update information from a phone

#### Automated Discovery

Always up to date software installation & hardware information

#### Analytics & Reporting

Customizable reports proving the required asset information needed for reporting, budgeting & IT projects

#### Software License Management

Associate software licenses with inventory details to compliance and software optimization



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### BOSS Solutions at a Glance

#### Company:

- Over 20 years' experience in service management
- Developed a range of innovative software solutions
- Products address both on premise and cloud based solutions
- Agile and adaptable to market needs
- Focused on meeting industry standards
- Large referenceable customer base
- Customer is King - Excellent customer support

#### Product Lines:

### BOSS Support Central

Service Management On-Premise Solution within Your Firewall. The most cost effective solution in the industry

### BOSSDesk

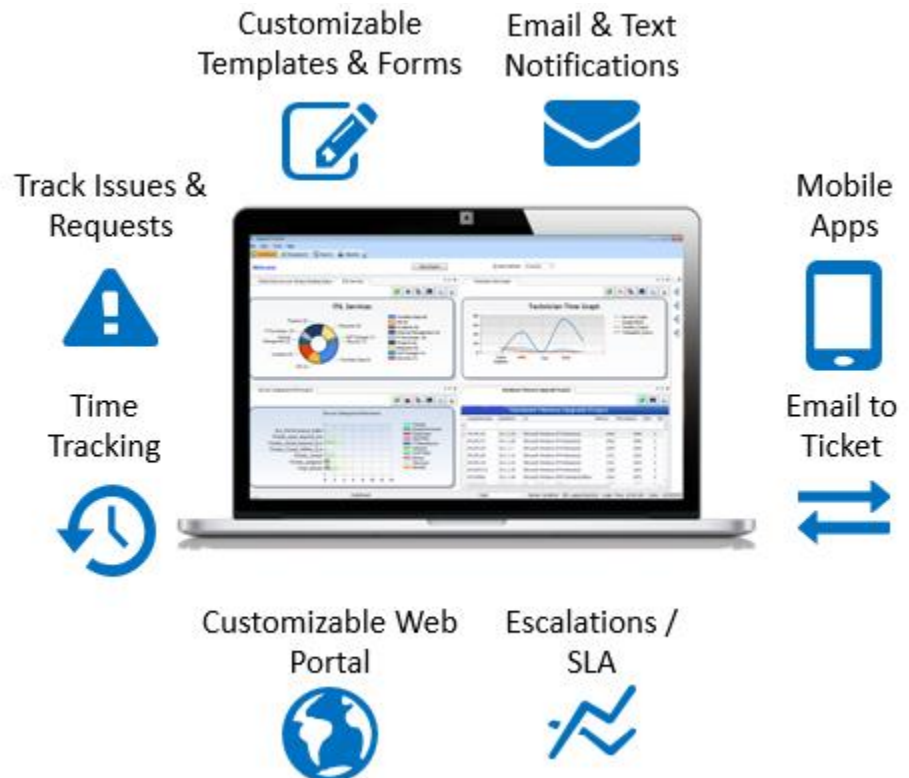
Service Management on the Cloud that addresses multiple ITIL areas creating a systematic workflow that is easy to adopt.

### BOSS811

One Call Ticket Management Solution on the Cloud addressing the needs of the damage prevention industry

### BOSS Support Central

#### All Your Helpdesk Requirements in One Place



### BOSS Support Central Asset Management Features

- Asset Inventory
- Automatic network discovery
- Asset life cycle Management
- Remote user asset inventory
- Asset inventory tracking SNMP discovery
- Inventory QR & Bar code generator
- Customizable asset types and fields
- Software license management
- Warranty management
- Purchase information management
- Location mapping integration
- Customizable reports
- Integrated web portal
- Asset management mobile client
- Multilevel administrator privileges

For more information visit:

[www.boss-solutions.com](http://www.boss-solutions.com)